Ruijie Reyee RG-RAP1200(F) Access Point

Installation Guide

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Preface

Intended Audience

This document is intended for:

- Network engineers
- Technical support and servicing engineers
- Network administrators

Technical Support

- Ruijie Reyee website: https://reyee.ruijie.com
- Online support center: https://reyee.ruijie.com/en-global/support
- Case portal: https://www.ruijie.com/support/caseportal
- Community: https://community.ruijie.com
- Email support: service_rj@ruijie.com
- Live chat: https://reyee.ruijie.com/en-global/rita

Conventions

1. Signs

The signs used in this document are described as follows:

Danger

An alert that calls attention to safety instruction that if not understood or followed can result in personal injury.

Warning

An alert that calls attention to important rules and information that if not understood or followed can result in data loss or equipment damage.

Caution

An alert that calls attention to essential information that if not understood or followed can result in function failure or performance degradation.

Note

An alert that contains additional or supplementary information that if not understood or followed will not lead to serious consequences.

Specification

An alert that contains a description of product or version support.

2. Notes

This manual provides installation steps, troubleshooting, technical specifications, and usage guidelines for cables and connectors. It is intended for users who want to understand the above and have extensive experience in network deployment and management, and assume that users are familiar with related terms and concepts.

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1 Product Overview

Featuring leading 802.11a/b/g/n/ac Wave1/Wave2 and MIMO, Ruijie SME RG-RAP1200(F) Wall AP is designed for wireless deployment in hotels, offices, villa and apartment buildings alike. RG-RAP1200(F) supports four spatial streams and delivers up to 400 Mbps at 2.4 GHz and 866 Mbps at 5 GHz. The overall dual-radio dual-band performance speeds up to 1266 Mbps per device. Providing a 10/100 Mbps RJ-45 port, RG-RAP1200(F) is ideal for both wired and wireless indoor network deployment.

1.1 Package Contents

Table 1-1 Package Contents

No.	Item	Quantity
1	RG-RAP1200(F) access point (with a decorative cover)	1
2	Cross pan head screws (M4 x 25 mm)	2
3	User Manual	1
4	Warranty card	1

Note

The package contents generally contain the preceding items. The actual delivery is subject to the order contract. Please check your goods carefully against the order contract. If you have any questions, please contact the distributor.

1.2 Technical Specifications

Table 1-2 Technical Specifications of RG-RAP1200(F)

System Specifications	Flash memory	8 MB
	RAM	64 MB CPU built-in DDR2
Wi-Fi Radio	5 GHz Wi-Fi	Wi-Fi 4 (IEEE 802.11a/n) Wi-Fi 5 (IEEE 802.11ac)
	2.4 GHz Wi-Fi	Wi-Fi 4 (IEEE 802.11b/g/n)
	Operating band	IEEE 802.11b/g/n, 2.400 GHz to 2.4835 GHz IEEE 802.11a/n/ac, 5.150 GHz to 5.350 GHz, 5.470 GHz to 5.725 GHz, 5.725 GHz to 5.850 GHz

		Note: Available bands vary with countries and regions. To use the preceding frequency bands, ensure that your country or region supports these frequency bands.
	Radio design	Dual-radio 4 spatial streams ● 2.4 GHz: 2 x 2, MIMO ● 5 GHz: 2 x 2, MIMO
	5 GHz channel width	Auto/20/40/80 MHz
	2.4 GHz channel width	Auto/20/40 MHz
	Maximum wireless data rate	1266 Mbps
	5 GHz wireless data rate	866 Mbps
	2.4 GHz wireless data rate	400 Mbps
	Maximum transmit power (5 GHz)	Combined power: 21 dBm (single-stream power: 18 dBm) Note: The transmit power varies according to regulations in different countries and regions.
	Maximum transmit power (2.4 GHz)	Combined power: 22 dBm (single-stream power: 19 dBm) Note: The transmit power varies according to regulations in different countries and regions.
	Maximum transmit power	Frequency bands and maximum Effective Isotropic Radiated Power (EIRP): Note: Country specific restrictions apply. ● European Union & United Kingdom: ○ 2400–2483.5 MHz, EIRP ≤ 20 dBm ○ 5150–5350 MHz, EIRP ≤ 23 dBm ○ 5470–5725 MHz, EIRP ≤ 30 dBm ● Myanmar: ○ 2400–2483.5 MHz, EIRP ≤ 23 dBm ○ 5725–5825 MHz, EIRP ≤ 30 dBm ● Thailand: ○ 2400–2483.5 MHz, EIRP ≤ 20 dBm ○ 5150–5350 MHz, EIRP ≤ 23 dBm ○ 5470–5725 MHz, EIRP ≤ 30 dBm ○ 5725–5825 MHz, EIRP ≤ 30 dBm

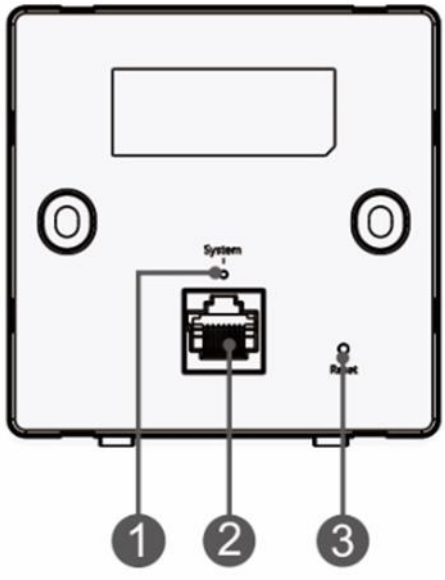
		● Indonesia: ○ 2400–2483.5 MHz, EIRP ≤ 27 dBm ○ 5150–5350 MHz, EIRP ≤ 23 dBm ○ 5725–5825 MHz, EIRP ≤ 23 dBm ● Egypt: ○ 2400–2483.5 MHz, EIRP ≤ 20 dBm ○ 5150–5350 MHz, EIRP ≤ 23 dBm
	Coverage range	30 ㎡ (322.92 square ft.) Note: The data is obtained in an ideal environment without obstruction. The signal coverage radius depends on client performance and environmental interference.
	Modulation	OFDM: BPSK @ 6/9 Mbps, QPSK @ 12/18 Mbps, 16-QAM @ 24 Mbps, 64-QAM @ 48/54 Mbps DSSS: DBPSK @ 1 Mbps, DQPSK @ 2 Mbps, and CCK @ 5.5/11 Mbps MIMO-OFDM: BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM
	Receive sensitivity	11b: –91 dBm (1 Mbps), –88 dBm (5.5 Mbps), –85 dBm (11 Mbps) 11a/g: –89 dBm (6 Mbps), –80 dBm (24 Mbps), –76 dBm (36 Mbps), –71 dBm (54 Mbps) 11n: –83 dBm (MCS0), –65 dBm (MCS7), –83 dBm (MCS8), –65 dBm (MCS15) 11ac: 20 MHz: –83 dBm (MCS0), –57 dBm (MCS9) 11ac: 40 MHz: –79 dBm (MCS0), –57 dBm (MCS9) 11ac: 80 MHz: –76 dBm (MCS0), –51 dBm (MCS9)
Antenna	Antenna	Integrated 2.4 GHz and 5 GHz: 2 built-in omnidirectional antennas
	Antenna gain (5 GHz)	2.00 dBi
	Antenna gain (2.4 GHz)	2.00 dBi
Port Specifications	Number of 10/100BASE-T ports	2

	Maximum rate of the LAN port	100 Mbps
	Reset button	1
	LEDs	1 x system status LED
Power Supply and Consumption	Power supply	PoE/PoE+
	PoE In standard	● IEEE 802.3af (PoE) ● IEEE 802.3at (PoE+)
	Maximum power consumption	8 W
Dimensions and Weight	Product dimensions (W x D x H)	86 mm x 29.3 mm x 86 mm (3.39 in. x 1.15 in. x 3.39 in.)
	Package dimensions (W x D x H)	128 mm x 116 mm x 50 mm (5.04 in. x 4.57 in. x 1.97 in.)
	Color	White
	Weight	≤ 0.14 kg (0.31 lbs.) (without packaging materials)
	Shipping weight	≤ 0.19 kg (0.42 lbs.)
Environment and Reliability	Operating temperature	0°C to 40°C (32°F to 104°F)
	Storage temperature	–40°C to +70°C (–40°F to +158°F)
	Operating humidity	5% RH to 95% RH (non-condensing)
	Storage humidity	5% RH to 95% RH (non-condensing)
	Mounting options	Junction box
	IP rating	IP41
	Surge protection	Ethernet port: ±2 kV for common mode
	MTBF	250,000 hours
Certification and Regulatory Compliance	RoHS	Yes
	Certification	CE, CB

1.3 Product Image

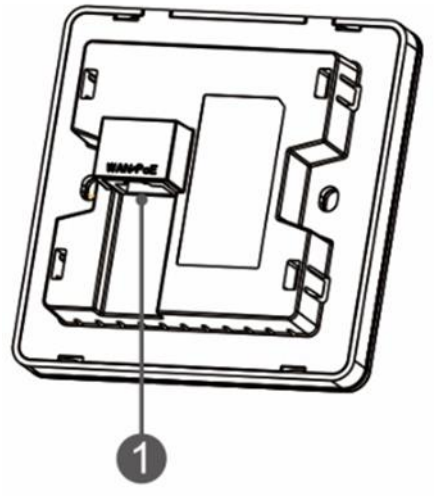
The AP provides one LAN port, one WAN/PoE Port, one reset button and one LED indicator. The label is located on the bottom of the device.

Figure 1-1 Image of RG-RAP1200(F)



Note:	**①System LED Indicator**	**②LAN Port (RJ45)**
	③Reset Button	

Figure 1-2 Bottom View of RG-RAP1200(F)



Note:	**①WAN/PoE Port**

1.4 LED Indicator and Button

LED Indicator	State	Frequency	Meaning
Power	Off	N/A	The AP is not receiving power.
	Solid blue	N/A	Normal operation.
	Blinking	0.5Hz	Normal operation, but the AP is not connected to Ruijie Cloud.
	Fast blinking	10Hz	Possible cases: (1) Restoring the factory default settings (2) Upgrading the firmware (3) Restoring the image file (4) Initializing the device
Reset button	Pressed for less than 2 seconds		Restarts the device.
	Pressed for more than 5 seconds		Restores the factory default settings.

2 Preparing for Installation

Note

- To prevent device damage and bodily injury, please read carefully the safety recommendations described in this chapter.
- The recommendations do not cover all possible hazardous situations.

2.1 Installation

The AP must be installed indoors. To ensure normal operation, the installation site must meet the following requirements.

- Install the AP in a well-ventilated environment. If it is installed in a closed room, make sure there is a good cooling system.
- Make sure the site is sturdy enough to support the AP and its accessories.
- Make sure the site has enough space for installing the AP and leave sufficient room around the AP for ventilation.
- Do not expose the AP to high temperature, dusts, or harmful gases.
- Do not install the AP in an inflammable or explosive environment.
- Keep the AP away from EMI sources such as large radar stations, radio stations, and substations.
- Do not subject the AP to unstable voltage, vibration, and noises.
- Keep the installation site dry. Installing the device near sea is not recommended.
- Keep the AP at least 500 meters away from the seaside and do not face it toward the wind from the sea.
- The installation site should be free from water flooding, seepage, dripping, or condensation.
- The installation site shall be selected according to network planning and features of communications equipment, and considerations such as climate, hydrology, geology, earthquake, electric power, and transportation.

Note

Please follow the correct method described in the installation guide to install and remove the device.

2.2 Movement

- Avoid moving the device frequently.
- Turn off all power supplies and unplug all power cables before you remove the device.

2.3 EMI

- Please observe local regulations and specifications when performing electrical operations. Relevant operators must be qualified.

- Please carefully check for any potential danger in the working area, for example, damp/wet ground or floor.
- Find out the location of the emergency power supply switch in the room before installation. First cut off the power supply in case of an accident.
- Be sure to make a careful check before you shut down the power supply.
- Do not place the device in a damp/wet location. Do not let any liquid enter the chassis.
- Keep the AP far away from the grounding or lightning protection devices of power equipment.
- Keep the AP away from radio stations, radar stations, high-frequency high-current devices, and microwave ovens.

Note

- Any nonstandard and inaccurate electrical operation can cause an accident such as fire or electric shock, thus causing severe even fatal damages to human bodies and device.
- Direct or indirect touch through a wet object on high voltage and power line can bring a fatal danger.

2.4 Ventilation

For proper ventilation, leave sufficient space around the AP.

2.5 Temperature and Humidity

To ensure normal operation and service life of the device, maintain appropriate temperature and humidity levels in your equipment room. See Table 2-1. Improper room temperature and humidity can cause damages to the device.

- High relative humidity may affect insulation materials, resulting in poor insulation and even electrical leakage, and sometimes may lead to change of mechanical properties of materials and corrosion of metal parts.
- Low relative humidity may dry and shrink insulation sheets and cause static electricity that can damage the circuitry inside the device.
- High temperature greatly reduces reliability of the device and shortens its service life.

Table 2-1 Required Temperature and Humidity for the RG-RAP1200

Temperature	Relative Humidity
0°C to 40°C (32°F to 104°F)	5% to 95%

2.6 Cleanness

Dust poses a serious threat to device operation. Dust that falls onto the surface of the device can be absorbed onto metal contact points by static electricity, resulting in poor contact. Electrostatic absorption of dust occurs more easily when the relative humidity is low, which may shorten the service life of the device and cause communication failures. Table 2-2 shows the maximum concentration and diameter of dust allowed in the equipment room.

Table 2-2 Dust and Particles

Maximum diameter (μm)	0.5	1	3	5
Maximum concentration (Particles/m^3)	1.4×10^7	7×10^5	2.4×10^5	1.3×10^5

Besides, the contents of salts, acids and sulfides in the air are also strictly limited for the equipment room. These substances can accelerate metal corrosion and the aging of some parts. Table 2-3 describes the limit of some hazardous gases such as SO_2, H_2S, NO_2 and Cl_2 in the equipment room.

Table 2-3 Hazardous Gases

Gas	Average (mg/m^3)	Maximum (mg/m^3)
SO_2	0.2	1.5
H_2S	0.006	0.03
NO_2	0.04	0.15
NH_3	0.05	0.15
Cl_2	0.01	0.3

2.7 Installation Tools

Common Tools	Phillips screwdriver, related copper and fiber cables, bolts, diagonal pliers, cable ties
Special Tools	Wire stripper, crimping pliers, RJ-45 crimping pliers, punch down tool
Meter	Multimeter, bit error rate tester (BERT)

Note

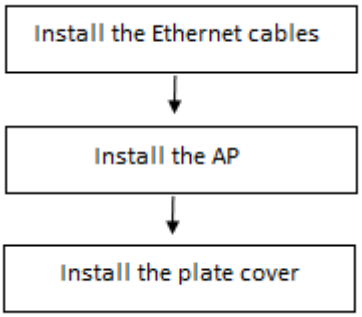
The listed tools are customer supplied.

3 Installing the Access Point

Note

Make sure you have carefully read Chapter 2, and be sure that the requirements set forth in Chapter 2 have been met.

3.1 Installation Flowchart



3.2 Before You Begin

Before installing the AP, verify that:

- The installation site provides sufficient ventilation for the AP.
- The installation site meets temperature and humidity requirements.
- The installation site is equipped with a proper power supply.
- Network cables are in place.
- The installation site meets all described requirements.
- The custom AP meets customer requirements.

3.3 Precautions

To avoid damage to the AP, observe the following safety precautions:

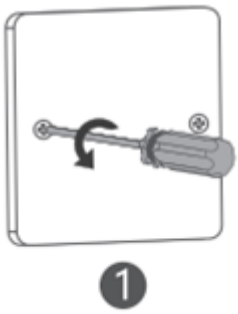
- Do not power on the device during installation.
- Install the device in a well-ventilated location.
- Do not subject the device to high temperatures.
- Keep away from high voltage cables.
- Install the device indoors.
- Do not expose the device to a thunderstorm or strong electric field.
- Keep the device clean and dust-free.

- Disconnect the device before cleaning it.
- Do not wipe the device with a damp cloth.
- Do not wash the device with liquid.
- Do not open the enclosure when the AP is working.
- Fasten the device tightly.

3.4 Installing the Access Point

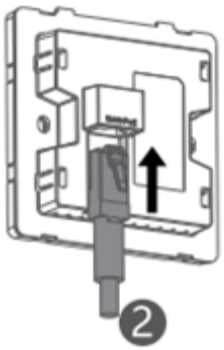
(1) Loosen screws on the 86-type faceplate that is mounted on the wall.

Figure 3-1 Loosen Screws on the Faceplate



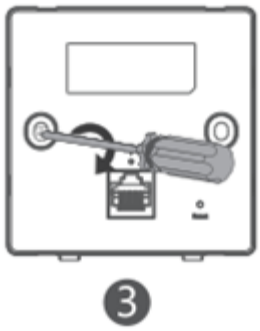
(2) Connect the Ethernet cable to the WAN/PoE port.

Figure 3-2 Connect the Ethernet Cable to the WAN/PoE Port



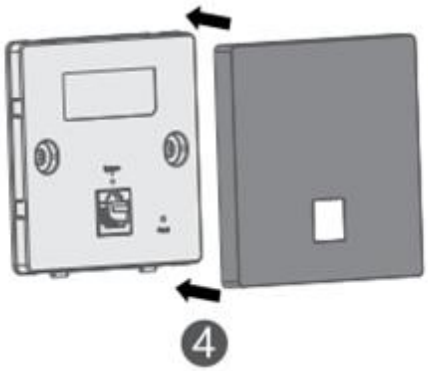
(3) Align screw holes on both sides of the device over those on the faceplate. And then tighten screws with a screwdriver.

Figure 3-3 Tighten Screws with a Screwdriver



(4) Install the plate cover in the way as shown in Figure 3-4.

Figure 3-4 Install the Plate Cover



After installation, verify that the LED indicator is working properly.

3.5 Connecting Cables

Connect the UTP/STP Ethernet cable to the WAN/PoE port on the AP. See Appendix A for the supported wiring for twisted pairs.

Caution

- Avoid bending the cable in a small radius close to the connector.
- Ruijie recommends that you do not use Ethernet cables with protective sleeves as they could make installation of Ethernet cables more difficult.

3.6 Bundling Cables

Precautions

- Make sure the cable bundles are neat and orderly.
- Bend twisted pairs naturally or in a large radius close to the connector.
- Do not over tighten a cable bundle as it may reduce cable life and performance.

Bundling Steps

(1) Bundle the drop UTP/STP cables and route them to the WAN/PoE port.

(2) Attach the cables in the cable tray of the rack.

(3) Extend the cables under the AP and run in a straight line.

3.7 Checking after Installation

Checking the Cabinet

- Make sure the external power supply matches the patch panel specifications for the cabinet.
- After installation, make sure that the front and rear cabinet doors easily close.
- Make sure the cabinet is stable and level.
- Make sure the device and all cables are securely fastened in the rack.

Checking Cable Connection

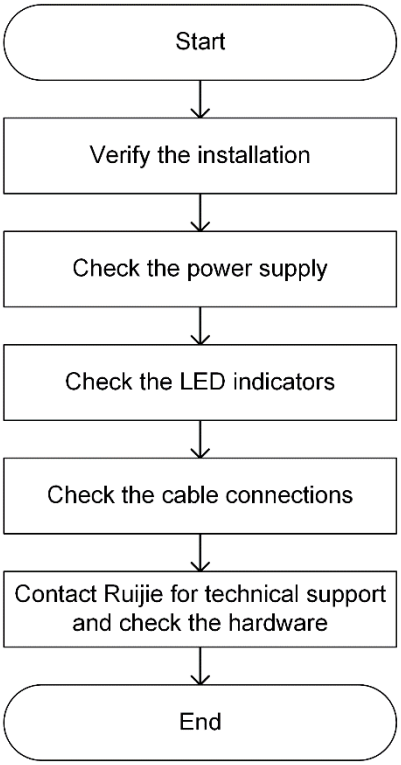
- Make sure the UTP/STP cable matches the interface type.
- Make sure cables are properly bundled.

Checking the Power Supply

- Make sure all power cables are properly connected and safe.
- Make sure the AP is operational after powering on.

4 Troubleshooting

4.1 Troubleshooting Flowchart



4.2 Troubleshooting

LED does not light up after the AP is powered on

Verify that the power source is IEEE 802.3af compliant. And then verify that the cable is connected properly.

Orange LED blinks after the Ethernet cable is connected

Verify that the device at the other end of the Ethernet cable is working properly. And then verify that the Ethernet cable is capable of providing the required data rate and is properly connected.

Wireless client cannot find the AP

(1) Follow the above-mentioned two steps.

(2) Verify that the AP is configured correctly.

(3) Adjust the transmit power.

(4) Move the client device to adjust the distance between the client and the AP.

5 Appendix

5.1 Connectors and Media

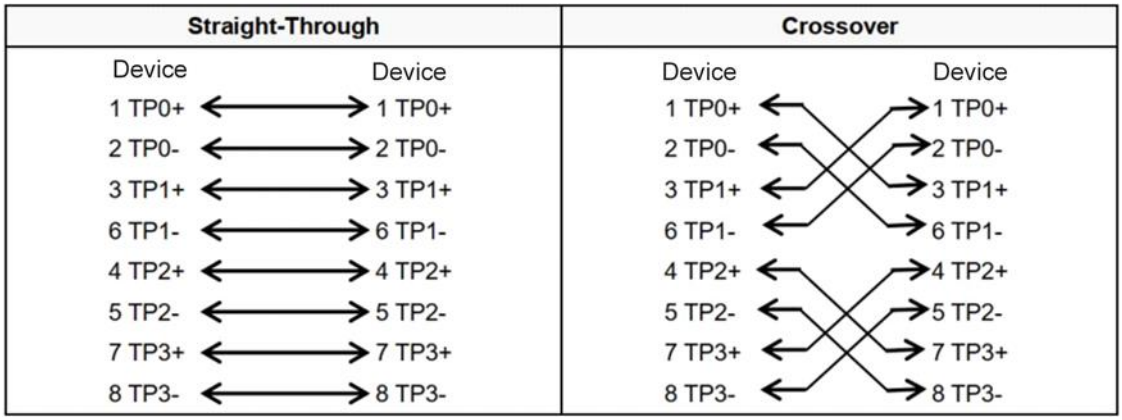
1000BASE-T/100BASE-TX/10BASE-T

The 1000BASE-T/100BASE-TX/10BASE-T is a 10/100/1000 Mbps auto-negotiation port that supports auto MDI/MDIX.

Compliant with IEEE 802.3ab, 1000BASE-T requires Category 5e 100-ohm UTP or STP (STP is recommended) with a maximum distance of 100 meters (328 feet).

1000BASE-T requires all four pairs of wires be connected for data transmission, as shown in Figure 5-1.

Figure 5-1 1000BASE-T Connection



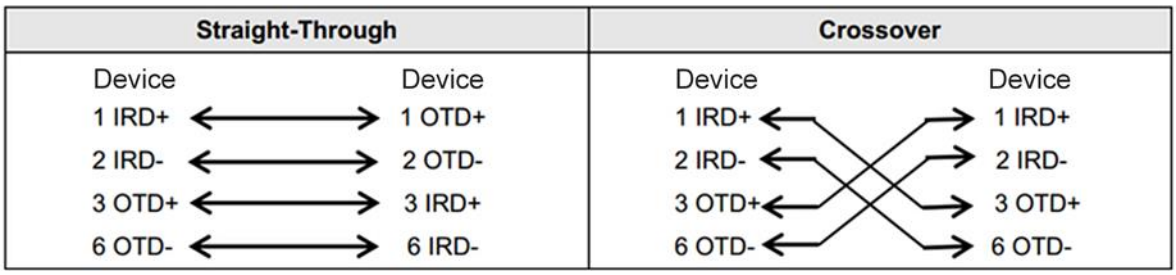
10BASE-T uses Category 3, 4, 5 100-ohm UTP/STP and 1000BASE-T uses Category 5 100-ohm UTP/STP for connections. Both support a maximum length of 100 meters. Table 5-1 shows 100BASE-TX/10BASE-T pin assignments.

Table 5-1 100BASE-TX/10BASE-T Pin Assignments

Pin	Socket	Plug
1	Input Receive Data+	Output Transmit Data+
2	Input Receive Data-	Output Transmit Data-
3	Output Transmit Data+	Input Receive Data+
6	Output Transmit Data-	Input Receive Data-
4, 5, 7, 8	Not Used	Not Used

Figure 5-2 shows wiring of straight-through and crossover cables for 100BASE-TX/10BASE-T.

Figure 5-2 100BASE-TX/10BASE-T Connection



5.2 Cabling Recommendations

During installation, route cable bundles upward or downward along the sides of the rack depending on the actual situation in the equipment room. All cable connectors should be placed at the bottom of the cabinet rather than be exposed outside of the cabinet. Power cords should be routed upward or downward beside the cabinet close to the location of the DC power distribution cabinet, AC power outlet, or lightning protection box.

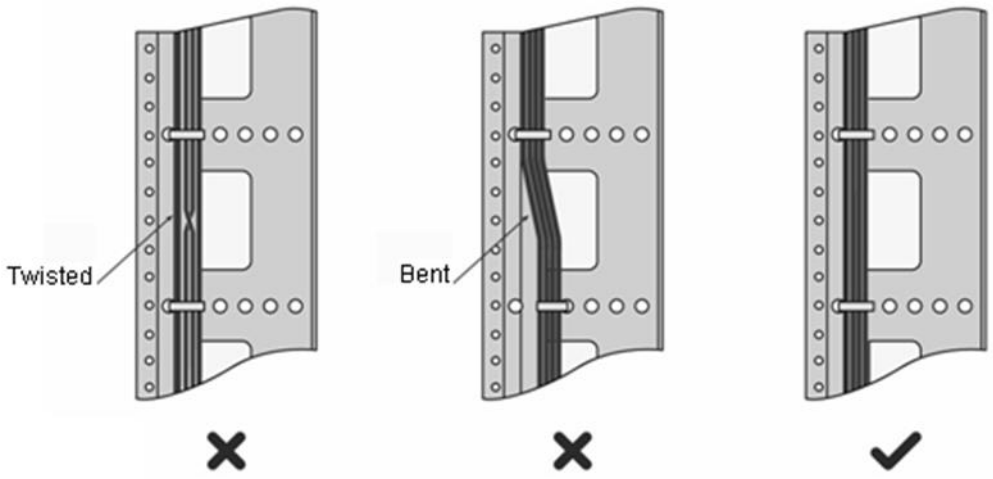
Required Minimum Cable Bend Radius

- The minimum bend radius of a power, communication or flat cable should be 5 times the overall diameter of the cable. If the cable is constantly bent, plugged or unplugged, the bend radius should be 7 times the overall diameter.
- The minimum bend radius of a coaxial cable should be 7 times the overall diameter of the cable. If the cable is constantly bent, plugged or unplugged, the bend radius should be 10 times the overall diameter.
- The minimum bend radius of a high-speed cable, such as an SFP+ cable should be 5 times the overall diameter of the cable. If the cable is constantly bent, plugged or unplugged, the bend radius should be 10 times the overall diameter.

Precautions for Cable Bundling

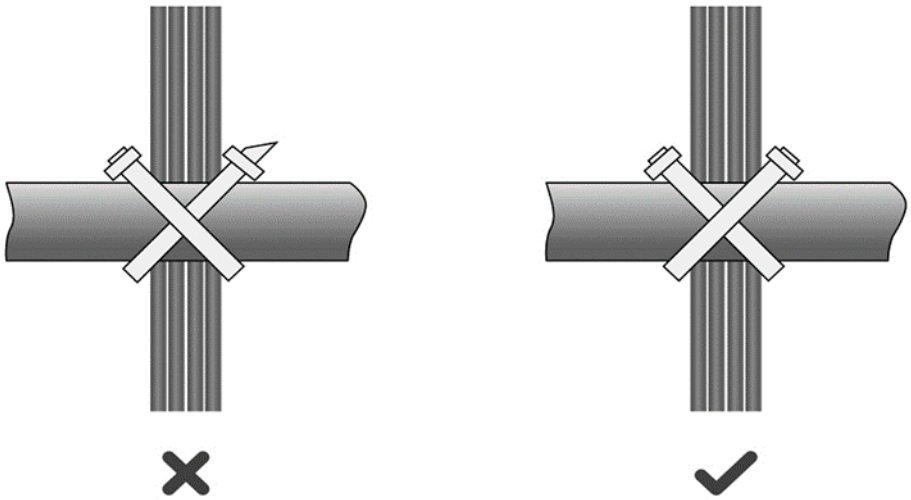
- Before bundling cables, correctly mark labels and stick the labels to cables where appropriate.
- Cables should be neatly and properly bundled, as shown in Figure 5-3.

Figure 5-3 Bundling Cables



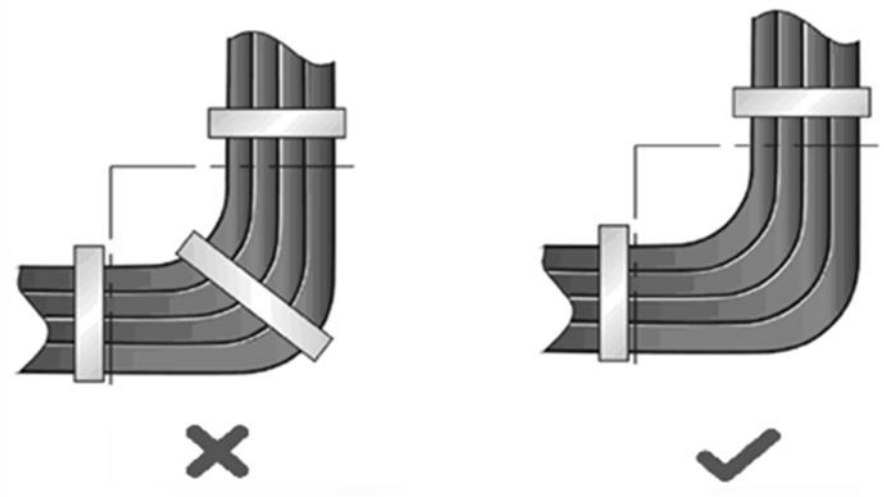
- Route and bundle power, signal, ground cables separately. When the cables are close to each other, cross them. When power cables run parallel to signal cables, the distance between them must be greater than 30 mm.
- All cable trays and their accessories shall be smooth and free from sharp edges.
- Holes in metal, through which cables pass shall have smooth, well-rounded surfaces or be protected with insulating bushings.
- Use proper cable ties to bind cables together. Do not tie two or more cable ties to bind cables.
- Cut off excess cable tie cleanly with no sharp edges after bundling cables, as shown in Figure 5-4.

Figure 5-4 Cutting off Excess Cable Tie



- If cables are to be bent, bind them first but do not tie cable ties within the bend to avoid stress on the cables, which may otherwise cause the wires inside to break, as shown in Figure 5-5.

Figure 5-5 Do Not Tie Cable Ties within the Bend

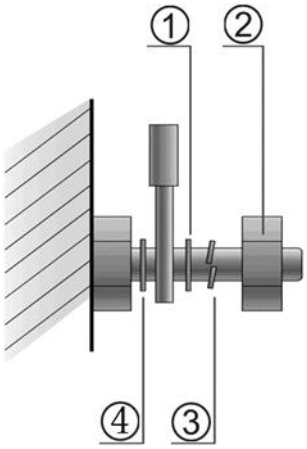


- Wrap up unnecessary or excess cables and bind them to the appropriate rack position, where device

operation is not affected and no damages occur to the device and cables during debugging.

- Do not bind power cords to the rails for moving parts.
- Leave a certain length of the cable connecting moving parts, such as the ground wire of the cabinet door, to avoid stress on the cable; When moving parts are in place, ensure the excess cable length shall not contact heat sources, sharp corners or edges. If heat sources are unavoidable, use high-temperature cables instead.
- When using screws to fasten cable lugs, the bolts or nuts shall be tightened and prevented from loosening, as shown in Figure 5-6.

Figure 5-6 Fastening Cable Lugs



Note	1. Flat washer	3. Spring washer
	2. Nut	4. Flat washer

- When using a stiff cable, fix it near the cable lug to avoid stress on the lug and cable.
- Do not use self-tapping screws to fasten terminals.
- Bundle cables of the same type and running in the same direction into groups. Keep cables clean and straight.
- Cables shall be tied according to the following table.

Diameter of Cable Bundle (mm)	Space between Bundles (mm)
10	80 to 150
10 to 30	150 to 200
30	200 to 300

- Do not tie knots for cables or cable bundles.
- The metal parts of the cold-pressed terminal blocks, such as air circuit breakers, shall not be exposed outside of the blocks.